



Do Not Panic – Be Prepared – Information is Power

Employers Obligation Under CARES Act –

- Employers with fewer than 500 employees must post this notice of employee rights under the Act. If employees are working remotely, delivery can be by email or postal delivery.

Poster: https://www.dol.gov/sites/dolgov/files/WHD/posters/FFCRA_Poster_WH1422_Non-Federal.pdf

CARES ACT info:

<https://www.independentagent.com/SiteAssets/Families%20First%20Coronavirus%20Response%20Act%20final.pdf>

Additional Resources Provided by IIABA:

Impact of COVID-19 on Independent Agencies – Dr. Bob Hartwig, former CEO of

Insurance Institute – Podcast at: <https://www.uscriskcenter.com/presentations/the-impact-of-covid-19-on-independent-agencies/>

COVID-19 Slide Presentation and P/C Insurance: Impacts and Outlook – Valuable Info

<https://www.uscriskcenter.com/presentations/covid-19-and-pc-insuranceimpacts-and-outlook/>

IIASD Survey Results: 98 Agencies Responded

Is your agency office open to the public? **NO – 52%**

YES – 48%

Are employees working in the office or remotely? **Remotely – 4.1%**

In Office - 54.2%

Some of each – 41.7%

Are producers meeting “face-to-face” with customers? **No – 62.5%**

Yes – 37.5%

Unique solutions:

- Extra cleaning; no sharing of phones; communicate by email within office
- Lock door – appointments only
- All applications, signatures, communication done electronically
- Installed Mail Slot for payments; Intercom system on outside of door
- Ask 3 CDC questions before allowing them in
- Use Zoom to do face-to-face staff meetings; Use Facebook to keep customers informed as to our status
- Keep customers 8 feet away from employees
- Customers drop off items and sign documents left in hallway to avoid person-to-person meetings

